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June 30, 2009

VIA E-FILING

Charles L. A. Terreni, Esquire
Chief Clerk of the Commission
SC Public Service Commission
P. O. Drawer 11649
Columbia, SC 29211

RE: Application of Aqua South Carolina for Approval of a New
Schedule of Rates and Charges for Water and Sewerage
Services Provided to Customers
Docket No.: 2009-12-S

Dear Mr. Terreni:

As your records will reflect, this firm represents Aqua South Carolina ("Aqua"), the Applicant in the above-captioned matter. At its hearing held in Spartanburg, South Carolina, June 25, 2009, the Public Service Commission requested that the Applicant file an exhibit addressing certain testimony from a public witness. In addition, other questions were raised by the public testimony on June 25. Please accept the within correspondence as Hearing Exhibit Number 9.

Hearing Exhibit Number 9

Location of Manholes

One of the public witnesses testified that he observed a contractor for the Applicant drive throughout the Brookside subdivision attempting to locate manholes. Other testimony at the night hearing revealed that approximately eight (8) years ago, the County paved over all the manholes in the road in the subdivision. Drain Doctor, the Applicant's plumbing contractor, recently spent considerable time in the subdivision identifying and uncovering the Applicant's manholes located in the street. The manholes were located and the manhole covers were slightly raised to allow proper functioning and provide access to the manholes.

Response to 333 Milbank Road Issue

Ms. Truly and other customers shared their concerns regarding 333 Milbank Road which has an exposed sewer line that discharges raw sewage onto the ground (please see two letters dated June 29, 2009 from Drain Doctor to Mr. Del Likins of Aqua attached hereto as Exhibit A). This is a private sewer line on private property. Aqua has no authority to repair or responsibility for repair of this line.

At the time the above issue was discussed, the size of the Brookside Village sewer lines and line cleaning were also questioned. The size of the sewer lines in Brookside Village owned by Aqua

are 8-inch lines with a 10-inch trunk line. These line sizes are more than adequate for the flows associated with Brookside Village and have no relationship to the exposed, privately owned line on private property discussed above. That line, and other private lines on private property are 3-inch lines rather than the 4-inch lines generally installed.

Finally, several Aqua/Brookside Village customers testified at the June 25 public hearing as to the quality service provided by Aqua. As indicated by these customers, Aqua has provided and will continue to provide quality customer service to our Brookside Village customers. Testimony to the contrary was vague and uncertain but appeared to refer to circumstances that occurred prior to Aqua's acquisition of the system or to circumstances beyond which Aqua has control or authority to remedy.

Response to Hole in the Pavement in the Street

References to a hole in the pavement in the street at the June 25 public hearing is the result of a new tap (connection of customer sewer line to Aqua sewer main) privately contracted by a homeowner with Drain Doctor. Aqua gave the homeowner permission to hire a contractor to make the connection, but was not involved in making the connection. At the request of Aqua staff, Drain Doctor has repaired and patched this hole as can be seen from the photograph attached.

Please see six pictures attached as Exhibit B depicting 1) the property at 333 Milbank Road, 2) certain of the manholes raised by Drain Doctor and 3) the patched road cut referenced herein.

Aqua appreciates the opportunity to reply to the testimony at the public hearing held June 25, 2009. If counsel or you have questions, please feel free to call me.

Sincerely,

Elliott & Elliott, P.A.



Scott Elliott

SE/mlw

Enclosures

cc: All Parties of Record w/enc.